

**CITY of HANFORD, PARKS & RECREATION DEPARTMENT**

321 N. Douty Street, Suite B, Hanford, CA 93230 (559) 585-2525



**Recreation Program Evaluation Form**

Activity or Sport: \_\_\_\_\_ Participant's Age: \_\_\_\_\_ Date: \_\_\_\_\_

*In an effort to better serve the community and to ensure the utmost quality of our programs, Hanford Parks and Recreation Department would like for you to take a moment and assess the activity or sport you or your child participated in.*

**Grading Descriptions**

- 5=Excellent Program expectations were exceeded
- 4=Good Program expectations were met and sometimes exceeded
- 3=Satisfactory Program was adequate and expectations were sometimes met
- 2=Fair Program often failed to meet expectations and improvements could be made
- 1=Unacceptable Program consistently failed to meet expectations and improvements are a must

**Program**

|                                    |                            |                            |                            |                            |                            |
|------------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Program was enjoyable              | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Program times were convenient      | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Office hours were convenient       | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Registration process was efficient | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |

**Comments:** \_\_\_\_\_

**Staff**

|   |                            |                            |                            |                            |                            |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Instructors/Coaches were friendly and helpful | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Office Staff was knowledgeable and courteous  | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Questions were promptly answered              | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Professionalism                               | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Instructors/Coaches were motivating           | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Instructors/Coaches were organized            | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Instructors/Coaches were prompt and on time   | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Instructors/Coaches encouraged participation  | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Instructors/Coaches helped build self esteem  | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |

**Comments:** \_\_\_\_\_

**Facilities**

|             |                            |                            |                            |                            |                            |
|-------------|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| Cleanliness | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Size        | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |
| Location    | 5 <input type="checkbox"/> | 4 <input type="checkbox"/> | 3 <input type="checkbox"/> | 2 <input type="checkbox"/> | 1 <input type="checkbox"/> |

**Comments:** \_\_\_\_\_

**How did you learn about this program?**

- Brochure
- Newspaper
- School Flyer
- Friend
- Facebook
- City Website
- Twitter
- Instagram
- Other